1. In a certain code language "TERMINAL" is written as "NSFUMBOJ" and "TOWERS" is written as "XPUTSF". How is 'MATE' written in that code?
   1) FUBN  2) UFNB  3) BNFU  4) BNDS  5) None of these

2. The positions of how many digits in the number 5314687 will remain unchanged after the digits are rearranged in ascending order within the number?
   1) None  2) One  3) Two  4) Three  5) More than three

3. What should come in place of question mark (?) in the following series?
   AC EG IK MO ?
   1) PR  2) QS  3) OR  4) PS  5) None of these

4. 'ERID' is related to 'DIRE' in the same way as 'RIPE' is related to
   1) EPIR  2) PERI  3) EPRI  4) PEIR  5) IPRE

5. How many meaningful English words can be made with the third, fifth, seventh and ninth letters of the word DOWNGRADED, using each letter only once in each word?
   1) None  2) One  3) Two  4) Three  5) More than three

Directions (6 - 10): In each question below, a group of digits/ symbols is given followed by four combinations of letters numbered 1, 2, 3 and 4. You have to find out which of the combinations 1, 2, 3 and 4 correctly represents the group of digits/ symbols based on the following coding system and the conditions that follow and mark the number of that combination as your answer. If none of the four correctly represents the group of digits/ symbols, mark 5. i.e. 'None of these', as the answer.

Digit/ Symbol: 5 9 @ © 3 8 1 $ % 4 2 6 ★ 7 ∆ ≠
Letter Code: B E P A K D F H Q I R J U M V T
Conditions:

i. If the first unit in the group is an even digit and the last unit is a symbol, both these are to be coded as the code for the symbol.

ii. If the first unit in the group is an odd digit and the last unit is an even digit, their codes are to be interchanged.

iii. If both the first and the last unit in the group are symbols, both these are to be coded as 'X'.

6. @91$26
   1) JEFHRP  2) PEFHRP  3) XEFHRX
   4) PEFHRJ  5) None of these

7. 387≠©9
   1) KMDTAE  2) KDMATE  3) EDMTAK
   4) KDMTAK  5) None of these

8. 4@312δ
   1) VPKFRV  2) VPKFRI  3) XPKFRX
   4) IPKFRV  5) None of these

9. %4187★
   1) QIFDMU  2) UIFDMQ  3) XIFDMX
   4) UIFDMU  5) None of these

10. 9124δ6
    1) EFRIVJ  2) JFRIVE  3) EFRIVE
    4) XFRIVX  5) None of these

Directions (11 - 15): In the following questions, the symbols δ, %, ★, $ and © are used with the following meanings as illustrated below:

'P%Q' means 'P is not smaller than Q'.

'P ★ Q' means 'P is neither greater than nor equal to Q'.

'P δ Q' means 'P is neither smaller than nor equal to Q'.

'P $ Q' means 'P is neither greater than nor smaller than Q'.

'P © Q' means 'P is not greater than Q'.

Now, in each of the following questions, assuming the given statements to be true, find which of the two conclusions I and II given below them is/ are definitely true. Give answer.
1) If only conclusion I is true
2) If only conclusion II is true
3) If either conclusion I or II is true
4) If neither conclusion I nor II is true
5) If both conclusions I and II are true

11. Statements:
   D $ T, T % M, M ★ J
   Conclusions:
   I. J δ D  II. M © D

12. Statements:
   8 ★ K, K $ N, N % R
   Conclusions:
   I. R $ K  II. R ★ K

13. Statements:
   H % F, F ★ W, W $ E
   Conclusions:
   I. E δ F  II. H δ W

14. Statements:
   Z δ D, D © K, K δ M
   Conclusions:  I. M ★ D  II. Z δ K

15. Statements:
   W © B, N δ B, N © F
   Conclusions:
   I. F δ B  II. W ★ N

Directions (16-20): Study the following information carefully and answer the questions given below.

P, T, V, R, M, D, K and W are sitting around a circular table facing the centre. V is second to the left of T. T is fourth to the right of M. D and P are not immediate neighbours of T. D is third to the right of P. W is not an immediate neighbour of P. P is on the immediate left of K.
16. Who is second to the left of K?
   1) P  
   2) R  
   3) M  
   4) W  
   5) Data inadequate

17. Who is on the immediate left of V?
   1) D  
   2) M  
   3) W  
   4) Data inadequate  
   5) None of these

18. Who is third to the right of V?
   1) T  
   2) K  
   3) P  
   4) M  
   5) None of these

19. What is R's position with respect to V?
   1) Third to the right  
   2) Fifth to the right  
   3) Third to the left  
   4) Second to the left  
   5) Fourth to the left

20. Four of the following five are alike in a certain way based on their positions in
    the above seating arrangement and so form a group. Which of the following does
    not belong to that group?
   1) DW  
   2) TP  
   3) VM  
   4) RD  
   5) KR

Directions (21-25): Each of the questions below consists of a question and two
statements numbered I and II given below it. You have to decide whether the data
provided in the statements and sufficient to answer the question. Read both the
statements and give answer.

1. If the data in statement I alone are sufficient to answer the question, while the
data in statement II alone are not sufficient to answer the question.

2. If the data in statement II alone are sufficient to answer the question, while the
data in statement I alone are not sufficient to answer the question.

3. If the data either in statements I alone or statement II alone are sufficient to
answer the question.

4. If the data given in both the statements I and II together are not sufficient to
answer the question.

5. If the data in both the statements I and II together are necessary to answer the
question.
21. Towards which direction of Village T is Village M?
   I. Village P is to the south of Village M and Village P is to the west of Village T.
   II. Village K is to the east of Village M and Village K is to the north of Village T.

22. On which day in July was definitely Mohan's mother's birthday?
   I. Mohan correctly remembers that his mother's birthday is before eighteenth but after twelfth July.
   II. Mohan's sister correctly remembers that their mother's birthday is after fifteenth but before nineteenth July.

23. How is D related to M?
   I. K and D are the only sisters of R.
   II. M is married to R's father

24. How is 'near' written in a code language?
   I. 'go near the tree' is written as 'sa na pa ta' in that code language.
   II. 'tree is near home' is written as 'ja pa da sa' in that code language.

25. Among A, B, C, D and E, each with a different score in an exam, who has scored the lowest marks?
   I. D has scored more marks than only three of them.
   II. A has scored more marks than only E.

26. How is 'near' written in a code language? (Repeat of question 24)

27. On which day in July was definitely Mohan's mother's birthday? (Repeat of question 22)

28. How is D related to M? (Repeat of question 23)

29. How is 'near' written in a code language? (Repeat of question 24)

30. Among A, B, C, D and E, each with a different score in an exam, who has scored the lowest marks? (Repeat of question 25)

Directions (26-30): Study the following information carefully and answer the given questions.

A word and number arrangement machine when given an input line of words and numbers rearranges them following a particular rule. The following is an illustration of input and rearrangement (All the numbers are two-digit numbers).

Input: pink for 25 72 white jar 12 96
Step I: 96 pink for 25 72 white jar 12
Step II: 96 for pink 25 72 white jar 12
Step III: 96 for 72 pink 25 white jar 12
Step IV: 96 for 72 jar pink 25 white 12
Step V: 96 for 72 jar 25 pink white 12
Step VI: 96 for 72 jar 25 pink 12 white
And step VI is the last step of the rearrangement.
As per the rules followed in the above steps, find out in each of the following questions the appropriate step for the given input (All the numbers are two-digit numbers).

26. **Input:** 16 power failure 61 53 new cost 27
   How many steps will be required to complete the rearrangement?
   1) Six  
   2) Seven  
   3) Five  
   4) Four  
   5) None of these

27. **Step II of an Input:** 84 ask quit these 39 12 old 51.
   Which of the following will definitely be the input?
   1) quit these 39 12 old 84 ask 51  
   2) quit these 39 12 old 51 84 ask  
   3) quit 84 these ask 39 12 old 51  
   4) cannot be determined  
   5) None of these

28. **Step III of an Input:** 63 bed 58 never go home 46 28.
   How many more steps will be required to complete the rearrangement?
   1) Four  
   2) Three  
   3) Five  
   4) Six  
   5) None of these

29. **Input:** rows 25 columns 39 46 fear star 72
   Which of the following steps will be the last but one?
   1) V  
   2) VI  
   3) VII  
   4) VIII  
   5) None of these

30. **Input:** Ordinary 47 tablet 36 dry 91 32 handle
   Which of the following will be step VI of the rearrangement?
   1) 91 dry 47 handle 36 32 ordinary tablet  
   2) 91 dry 47 handle 36 ordinary 32 tablet  
   3) 91 dry 47 handle 36 ordinary tablet 32  
   4) There will be no such step  
   5) None of these
Directions (31-35): Study the following information carefully and answer the questions given below.

A, B, C, D, E, F and G are seven members of a club. Each of them likes one day of the week, viz, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday and Sunday, not necessarily in the same order. Each of them owns a different car, viz. Swift, Alto, Figo, Beat, SX4, Estillo and Optra, not necessarily in the same order.

C Likes Wednesday and his favourite car is neither SX4 nor Optra. E does not like Monday and his favourite car is Beat. The favourite car of the one who likes Friday is Figo. The one whose favourite car is Estillo likes Tuesday. D likes Saturday and D’s favourite car is not SX4. G’s favourite car is Alto. F likes Thursday, B does not like Estillo.

31. Who among the following likes Tuesday?
1) A  2) B  3) D  4) Data inadequate  5) None of these

32. Whose favourite car is Figo?
1) A  2) B  3) F  4) C  5) None of these

33. Who among the following likes Sunday?
1) A  2) C  3) F  4) E  5) Data inadequate

34. Whose favourite car is SX4?
1) B  2) A  3) F  4) D  5) None of these

35. Which of the following Combinations is correct?
1) F - Thursday - Estillo  2) C - Wednesday - Alto  
3) D - Saturday - Beat  4) G - Monday - Swift  
5) All are incorrect

Directions (36-40): In each question below are two statements followed by two conclusions numbered I and II. You have to take the two given statements to the true even if they seem to be at variance with commonly known facts. Read all the conditions and then decide which of the given conclusions logically follows from the given statements, disregarding commonly known facts and give answer.
1. If only conclusion I follows
2. If only conclusion II follows
3. If either conclusion I or II follows
4. If neither conclusion I nor II follows
5. If both conclusions I and II follow

36. **Statements:**
   - Some trees are bushes
   - All flowers are bushes

   **Conclusions:**
   I. At least some bushes are trees
   II. At least some flowers are trees

37. **Statements:**
   - All colours are paints
   - No paint is brush

   **Conclusions:**
   I. At least some brushes are colours
   II. No brush is a colour

38. **Statements:**
   - Some Chemicals are organics
   - All Organics are fertilizers

   **Conclusions:**
   I. At least some fertilizers are chemicals
   II. All Fertilizers are organics

39. **Statements:**
   - No air is solid
   - Some Solids are liquids

   **Conclusions:**
   I. No Liquid is air
   II. Some air is definitely not liquid
40. Statements:
All Gems are diamonds
All Diamonds are rocks

Conclusions:
I. At least some rocks are gems
II. All gems are rocks

Directions (41 - 50): In each of the questions given below, which of the five answer figures on the right should come after the problem figures on the left, if the sequence were continued?
ENGLISH LANGUAGE

Directions (51 - 55): In each of these questions, two sentences (I) and (II) are given. Each sentence has a blank in it. Five words 1, 2, 3, 4 and 5 are suggested. Out of these, only one fits at both the places in the context of each sentence. The number of that word is the answer.

51. I. Boats take more time going against the ______ of the river.
   II. She keeps herself abreast of ______ events.
   1) low 2) latest 3) water
   4) all 5) current

52. I. While trying to open the door, the ______ broke.
   II. It is not difficult to ______ tricky situations.
   1) handle 2) knob 3) bracket
   4) overcome 5) win

53. I. This course teaches you not to ______ to temptations.
   II. We hope to increase our ______ of rice this year.
   1) succumb 2) produce 3) yield
   4) share 5) submit

54. I. When you play your radio at high _____ it disturbs others.
   II. We have just received a latest _____ of this encyclopedia.
   1) edition 2) volume 3) channel
   4) frequency 5) pitch
55. I. It helps to rinse one's mouth early morning with a ______ of salt and water.

II. You can always refer to this reference material to find the ______ to these problems.

1) mixture 2) answers 3) liquid
4) fix 5) solution

Directions (56-60): In each question below a sentence with four words printed in bold type is given. These are numbered as 1, 2, 3 and 4. One of these four words printed in bold may be either wrongly spelt or the sentence inappropriate in the context of the sentence. Find out the word which is wrongly spelt or inappropriate, if any. The number of that word is your answer. if all the words printed in bold are correctly spelt and also appropriate in the context of the sentence, mark 5, i.e., 'All correct', as your answer.

56. Solving the energy challenge (1) requires behaviour (2) change and new technological (3) approaches. (4) All correct (5)

57. The first thing that catches your eye (1) in the building (2) is the flour (3) with laser lights. (4) All correct (5)

58. The services (1) sector has contributed (2) significantly (3) to the economic grow. (4) All correct (5)

59. IT companies have (1) been allotted landing (2) in this area to develop (3) and start their operations. (4) All correct (5)

60. Other than (1) the regular incentives, (2) the government (3) is offering land sites at concessional. (4) rates All correct (5)

Directions (61-65): Which of the phrases 1, 2, 3, and 4 given below should replace the phrase given in bold in the following sentence to make the sentence grammatically correct? If the sentence is correct as it is and no correction is required, mark 5 as the answer.

61. In terms with seating capacity, it is the third largest stadium in India.

1) On terms with 2) As far as
3) In respective to terms with 4) In terms of
5) No correction required

62. That actor can double for the star if needed be.

1) if need 2) if need be 3) while it is needed
4) whenever needed be 5) No correction required
63. The 1982 Asian Games brought about a major change in India.
1) Bought after  2) bring after  3) best resulted
4) bring around  5) No correction required

64. Tourism surely has suffered given the huge social unrest in the country.
1) giving the huge  2) because to  3) as the huge
4) taken the huge  5) No correction required.

65. Combining the ongoing crisis in Europe, the data does make a case for a pause in rate hike.
1) Together  2) Apart with  3) Combined with
4) Combination of  5) No correction required

Directions (66-80): Read the following passage to answer the given questions based on it. Some words/phrases are printed in bold to help you locate them while answering some of the questions.

The e-Waste (Management and Handling) rules 2011, notified by the Ministry Of Environment and Forests, have the potential to turn a growing problem into a developmental opportunity. With almost half a year to go before the rules take effect, there is enough time to create the necessary infrastructure for collection, dismantling and recycling of electronic waste. The focus must be on sincere and efficient implementation. Only decisive action can reduce the pollution and health costs associated with India’s hazardous waste recycling industry. If India can achieve a transformation, it will be creating a whole new employment sector but provides good wages and working conditions for tens of thousands. The legacy response of the states to even the basic law on urban waste, the municipal solid wastes (Management and Handling) rules, has been one of indifference; many cities continue to simply burn the garbage or dump it in lakes. With the emphasis now on segregation of waste at source and recovery of materials, it should be feasible implement both sets of rules efficiently. A welcome feature of the new e-waste rules is the emphasis on extended producer responsibility. In other words, Producers must take responsibility for the disposal of end-of-life Products. For this provision to work, they must ensure that consumers who sell scrap get some form of financial incentive.
The e-waste rules, which derive from those pertaining to hazardous waste, are scheduled to come into force on May 1, 2012. Sound as they are, the task of scientifically disposing a few hundred thousand tonnes of trash electronics annually depends heavily on a system of over sight by State Pollution Control Boards (PCBs). Unfortunately, most PCBs remain unaccountable and often lack the resources for active enforcement. It must be pointed out that, although agencies handling e-waste must obtain environment clearances and be authorised and registered by the PCBs even under the Hazardous Wastes (Management, Handling and Transboundary Movement) Rules 2008, there has been little practical impact. Over 95 per cent of electronic waste is collected and recycled by the informal sector. The way forward is for the PCBs to be made accountable for enforcement of the e-waste rules and levy of penalties under environmental laws. Clearly, the first-order priority is to create a system that will absorb the 80,000 - strong workforce in the informal sector into the proposed scheme for scientific recycling. Facilities must be created to upgrade the skills of these workers through training and their occupational health must be ensured.

Recycling of e-waste is one of the biggest challenges today. In such a time, when globalization and information technology are growing at a pace which could only be imagined a few years back, e-waste and its hazards have become more prominent over a period of time and should be given immediate attention.

66. What, according to the passage is important now for e-waste management?
   1) Making rules      2) Reviewing rules    3) Implementing rules
   4) Notifying rules   5) Amending rules

67. Which of the following can be one of the by-products of effective e-waste management?
   1) India can guide other countries in doing so
   2) It will promote international understanding
   3) It will promote national integration
   4) It will create a new employment sector
   5) It will further empower judiciary
68. Which of the following rules has not been indicated in the passage?
   1) e-Waste Rules 2011  
   2) Pollution Check Rules  
   3) Hazardous Wastes Rules, 2008  
   4) Municipal Solid Wastes Rules  
   5) All these have been indicated

69. "Both sets of rules" refers to which of the following?
   1) Solid wastes and hazardous wastes  
   2) e-waste and hazardous waste  
   3) Solid waste and e-waste  
   4) e-waste and e-production  
   5) Solid waste and recycling waste

70. e-Waste Rules have been derived from those pertaining to-
   1) Hazardous waste  
   2) PC waste  
   3) Computer waste  
   4) Municipal solid waste  
   5) National waste

71. Which of the following will help implement "both sets of rules"?
   1) Employment opportunities  
   2) International collaboration  
   3) Financial incentive  
   4) Segregation of waste at source  
   5) Health costs

72. e-Waste Rules came/ will come into force from-
   1) 2008  
   2) 2009  
   3) 2010  
   4) 2011  
   5) 2012

73. Which of the following best explains the meaning of the phrase "which could only be imagined a few years back", as used in the passage?
   1) It was doomed  
   2) It took us a few years  
   3) It took us back by a few years  
   4) Imagination is better than IT  
   5) None of these
74. Which of the following is true in the context of the passage?
   1) No city dumps waste in lakes
   2) Some cities burn garbage
   3) PCBs have adequate resources for active enforcement
   4) e-Waste was a much bigger challenge in the past
   5) None of these

75. Which of the following is not true in the context of the passage?
   1) Some form of financial incentive is recommended for the producers.
   2) Some financial incentive is recommended for the consumers.
   3) e-Waste will be a few hundred thousand tonnes.
   4) The agencies handling e-waste have to obtain environmental clearances.
   5) Those involved in e-waste management would need to upgrade their skills.

Directions (76-78): Choose the word which is most nearly the same in meaning of
the word printed in bold, as used in the passage.

76. Clearance
   1) Cleaning 2) Permission 3) Sale
   4) Remedy 5) Clarity

77. Turn
   1) Throw 2) Chance 3) Send
   4) Transform 5) Rotate

78. Potential
   1) Intelligence 2) Aptitude 3) Possibility
   4) Portion 5) Will

Directions (79-80): Choose the word which is most opposite in meaning of the word
printed in bold as used in the passage.

79. Feasible
   1) Unattended 2) Physical 3) Practical
   4) Unviable 5) Wasteful

80. Indifference
   1) Interest 2) Difference 3) Ignorance
   4) Rule-bound 5) Insignificance
Directions (81-90): Read each sentence to find out whether there is any grammatical error in it. The error if any, will be in one part of the sentence. Mark the number of the part with error as your answer. If there is no error, mark 5.

81. (1) If you have made a mistake/ (2) While filling up the form/ (3) you should be informed/ (4) The Income Tax department immediately./ (5) No error.
82. (1) Reading newspaper will/ (2) help you/ (3) in understand banking/ (4) and business concepts./ (5) No error.
83. (1) Government departments should/ (2) share information with/ (3) one another so that/ (4) they records are up-to-date./ (5) No error.
84. (1) The bank will decide/ (2) unless Ashok is/ (3) eligible for a loan/ (4) based on his monthly salary./ (5) No error.
85. (1) The power supplying in/ (2) many states has been/ (3) badly affected because/ (4) of the shortage of coal./ (5) No error.
86. (1) The government has many/ (2) new schemes for people/ (3) who want to start/ (4) businesses in rural areas./ (5) No error.
87. (1) The Rate of Interest/ (2) offered by banks to/ (3) customers who had savings bank accounts/ (4) was decided by RBI early. / (5) No error.
88. (1) To provide more such facility/ (2) to its workers, the company/ (3) is planning to build/ (4) schools and parks in the township. / (5) No error.
89. (1) Every years this IT company/ (2) conducts training programmes/ (3) for employees so that/ (4) they learn new skills. / (5) No error.
90. (1) According to Newspaper reports, / (2) there is more internet users/ (3) in small towns/ (4) than in metros. / (5) No error.

Directions (91 - 100): In the following passage there are blanks each of which has been numbered. These numbers are printed below the passage and against each, FIVE words are suggested one of which fits the blank appropriately. Find out the appropriate word in each case.

Today, countries all over the world are experiencing many natural disasters like floods and earthquakes.

In 2011, the United Nations conducted a (91) on the natural disasters that occurred (92) 1975 to 2007. Their report said that the (93) of natural disasters has increased tremendously (94) we do not respect the environment and (95) unsafe cities.
Some countries like Japan are also (96) in the areas where earthquakes often take place. (97) Countries cope with these natural disasters efficiently (98) making technological developments. So, Japan invests in (99) buildings which earthquakes will not destroy (100)

We can not avoid challenges but must face up to them.

91. 1. war 2. discovery 3. study
    4. Experiment 5. Text
92. 1. earlier 2. before 3. sooner
    4. from 5. throughout
93. 1. loss 2. time 3. reports
    4. examples 5. number
94. 1. therefore 2. because 3. that
    4. accordingly 5. simply
95. 1. live 2. travel 3. build
    4. constructs 5. crowded
96. 1. located 2. situate 3. position
    4. put 5. nearby
97. 1. When 2. These 3. How
    4. Neighbouring 5. Any
98. 1. for 2. is 3. in spite
    4. try 5. by
99. 1. designing 2. drawing 3. buying
    4. damaging 5. falling
100. 1. finally 2. noisily 3. naturally
    4. luckily 5. easily

**QUANTITATIVE APTITUDE**

*Directions (101-115): What should come in place of question mark (?) in the following questions?*

101. \( \frac{5}{8} \times 2 \frac{3}{5} \div \frac{4}{9} = ? \)

   1. \( \frac{13}{27} \) 2. \( \frac{11}{27} \) 3. \( \frac{33}{32} \)
   4. \( \frac{21}{32} \) 5) None of these
102. \[10.8 \times 5.5 \times 8.4 = ?\]
1. 458.69  
2. 489.96  
3. 498.96  
4. 485.69  
5) None of these

103. \[45 \div 5 - 0.5 = ?\]
1. 10  
2. 12  
3. 9.5  
4. 8.5  
5) None of these

104. \[3.5 \times (60 \div 2.5) = ?\]
1. 62  
2. 96  
3. 74  
4. 88  
5. None of these

105. \[(4 \times 4 \times 4 \times 4 \times 4)^5 \times (4 \times 4 \times 4)^8 \times 4^3 = (64) ?\]
1. 17  
2. 10  
3. 16  
4. 11  
5. None of these

106. \[5 \times ? = 8484 \div 4\]
1. 444.2  
2. 424.2  
3. 442.2  
4. 422.2  
5. None of these

107. \[7059 - 2350 + 1936 = ? \times 50\]
1. 123.6  
2. 132.3  
3. 132.6  
4. 123.9  
5. None of these

108. \[16\% \text{ of } 550 \div ?\% \text{ of } 500 = 2.5\]
1. 5.64  
2. 8.11  
3. 7.04  
4. 6.08  
5. None of these

109. \[8648 - 7652 = ? \times 40\]
1. 24.7  
2. 28.9  
3. 27.4  
4. 25.9  
5. None of these

110. \[22\% \text{ of } 364 - ? = 23\]
1. 50.02  
2. 57.08  
3. 53.16  
4. 59.14  
5. None of these

111. \[683.46 - 227.39 - 341.85 = ?\]
1. 114.22  
2. 141.22  
3. 144.22  
4. 112.22  
5. None of these
112. \( \frac{2}{3} + \frac{3}{4} + \frac{1}{2} = ? \)

1. \( \frac{11}{12} \)  
2. \( \frac{12}{13} \)  
3. \( \frac{11}{12} \)  
4. \( \frac{11}{13} \)  
5. None of these

113. \( \sqrt{?} - 5 = \sqrt{2209} \)

1. \( \sqrt{2704} \)  
2. \((52)^2\)  
3. \(\sqrt{52}\)  
4. 52  
5. None of these

114. 14.5% of 608 = ?

1. 88.16  
2. 86.18  
3. 81.68  
4. 86.88  
5. None of these

115. \( 840 \div 40 \div 0.5 = ? \)

1. 8.5  
2. 21  
3. 10.5  
4. 42  
5. None of these

Directions (116-120): What approximate value should come in place of question mark (?) in the following questions? (Note: You are not expected to calculate the exact value.)

116. \( 750.0003 \div 19.999 = ? \)

1. 49  
2. 18  
3. 22  
4. 45  
5. 38

117. \( 6888.009 - 487.999 - 87.989 = ? \)

1. 6000  
2. 6570  
3. 6430  
4. 6200  
5. 6310

118. \( (9.5)^2 = ? \)

1. 75  
2. 90  
3. 125  
4. 110  
5. 80

119. \( 19.003 \times 22.998 - 280.010 = ? \)

1. 220  
2. 110  
3. 160  
4. 90  
5. 200
120. $\frac{5454}{54} \div 5 = ?$
1. 15  
2. 25  
3. 30  
4. 20  
5. 10

**Directions (121-125):** What should come in place of question mark (?) in the following number series.

121. 10000 2000 400 80 16 3.2 ?
1. 0.38  
2. 0.45  
3. 0.64  
4. 0.54  
5. None of these

122. 2 10 42 170 ? 2730 10922
1. 588  
2. 658  
3. 596  
4. 682  
5. None of these

123. 600 519 ? 406 370 345 329
1. 435  
2. 455  
3. 425  
4. 445  
5. None of these

124. 5 ? 15 75 525 4725 51975
1. 6  
2. 10  
3. 8  
4. 5  
5. None of these

125. 3 6 12 24 48 96 ?
1. 192  
2. 182  
3. 186  
4. 198  
5. None of these

126. Three woman and 18 children together take two days to complete a piece of work. How many days will nine children take to complete the piece of work if 6 women can complete the piece of work in three days?
1. Nine  
2. Seven  
3. Five  
4. Six  
5. None of these

127. What will come in place of both question mark (?) in the following questions?

\[ \frac{(?)^{1.8}}{32} = \frac{16}{(?)^{1.2}} \]

1. 16  
2. 64  
3. 2  
4. 4  
5. 8
128. Out of the fractions $\frac{5}{7}$, $\frac{4}{9}$, $\frac{6}{11}$, $\frac{2}{5}$ and $\frac{3}{4}$ what is the difference between the largest and the smallest fraction?

1. $\frac{6}{13}$  2. $\frac{11}{18}$  3. $\frac{7}{18}$

4. $\frac{11}{20}$  5. None of these

129. The average weight of 21 boys was recorded as 64 kg. If the weight of the teacher was added, the average increased by one kg. What was the teacher's weight?

1. 86 kg  2. 64 kg  3. 72 kg

4. 98 kg  5. None of these

130. The perimeter of a square is twice that of a rectangle. If the perimeter of the square is 72 cm and the length of the rectangle is 12 cm, what is the difference between the breadth of the rectangle and the side of the square?

1. 9 cm  2. 12 cm  3. 18 cm

4. 3 cm  5. None of these

131. Find the average of the following set of scores.

253, 124, 255, 534, 836, 375, 101, 443, 760

1. 427  2. 413  3. 441

4. 490  5. None of these

132. Raj sold an item for Rs.6,384 and incurred a loss of 30%. At what price should he have sold the item to have gained a profit of 30%?

1. Rs.14,656  2. Rs.11,856  3. Rs.13,544

4. Cannot be determined  5. None of these

133. What would be the simple interest accrued in four years on a principal of Rs.18,440 at the rate of 15 pcpa?

1. Rs.11,075  2. Rs.12,250  3. Rs.11,500

4. Rs.12,985  5. None of these

134. A truck covers a distance of 640 km in 10 hours. A car covers the same distance in 8 hours. What is the ratio of the speed of the truck to that of the car?

1. 3 : 4  2. 1 : 2  3. 5 : 6

4. 6 : 7  5. None of these
135. The ratio of Sita's Riya's and Kumal's monthly income is 84 : 76 : 89. If Riya's annual income is Rs. 4,56,000, What is the sum of Sita's and Kumal's annual incomes? (In some cases monthly income is used while in others annual income is used.)

1. Rs.11,95,000 2. Rs.9,83,500 3. Rs.11,30,000
4. 10,38,000 5. None of these

136. The sum of 15% of a positive number and 20% of the same number is 126. What is one third of that number?

1. 360 2. 1080 3. 120
4. 40 5. None of these

137. Nandita scored 80% marks in five subjects together, viz Hindi, Science, Maths, English and Sanskrit, where in the maximum marks of each subject is 105. How many marks did Nandita score in Science if she scored 89 marks in Hindi, 92 in Sanskrit, 98 in Maths and 81 in English?

1) 60 2) 75 3) 65
4) 70 5) None of these

138. At present, Anil's age is 1.5 times Purvi's. Eight years hence, the ratio of the age of Anil to that of Purvi will be 25 : 18. What is Purvi's present age?

1) 50 years 2) 28 years 3) 42 years
4) 36 years 5) None of these

139. The average of four consecutive numbers A, B, C and D is 49.5. What is the product of B and D?

1) 2499 2) 2352 3) 2450
4) 2550 5) None of these

140. Faisal walks 325 metres every day. How many kilometres will he walk in four weeks?

1) 6.2 km 2) 9.1 km 3) 8.6 km
4) 7.8 km 5) None of these

141. Niraj incurred a loss of 55 percent on selling an article for Rs.9,549. What was the cost price of the article?

1) Rs.27,700 2) Rs.25,600 3) Rs.21,220
4) Rs.29,000 5) None of these
142. What is the difference between the compound interest and the simple interest accrued on an amount of Rs.16,200 at the end of three years at the rate of 25%? (Rounded off to two digits after decimal)
1) Rs.3213.44  2) Rs.3302.42  3) Rs.3495.28
4) Rs.3290.63  5) None of these

143. A 280-meter-long train crosses a platform thrice its length in 6 minutes 40 seconds. What is the speed of the train?
1) 3.2 m/s  2) 1.4 m/s  3) 2.8 m/s
4) Cannot be determined  5) None of these

144. The area of a rectangle is equal to the area of a circle with circumference equal to 39.6 m. What is the length of the rectangle if its breadth is 4.5 meter?
1) 33.52 m  2) 21.63 m  3) 31.77 m
4) 27.72 m  5) None of these

145. In how many different ways can the letters of the word 'VENTURE' be arranged?
1) 840  2) 5040  3) 1260
4) 2520  5) None of these

146. In order to pass an exam, a student is required to get 780 marks out of the aggregate. Sonu got 728 marks and was declared failed by 5 per cent. What is the maximum aggregate marks a student can get in the examination?
1) 1040  2) 1100  3) 1000
4) Cannot be determined  5) None of these

147. What would be the measure of the diagonal of a square whose area is equal to 882 sq.cm.?
1) 38 cm  2) 32 cm  3) 42 cm
4) 48 cm  5) None of these

148. A man riding a bicycle completes one lap of a circular field along its circumference at the speed of 14.4 km/h in 1 minute 28 seconds. What is the area of the field?
1) 7958 sq.m.  2) 9856 sq.m.  3) 8842 sq.m.
4) Cannot be determined  5) None of these
149. Harish, Dilip and Asha start running around a circular stadium and complete one round in 27 seconds, 9 seconds and 36 seconds respectively. In how much time will they meet again at the starting point?

1) 1 min 48 sec  
2) 2 min 36 sec.  
3) 3 min 11 sec.  
4) 2 min 25 sec.  
5) None of these

150. On children's Day, sweets were to be equally distributed among 300 children. But on that particular day 50 children remained absent. Hence each child got one sweet extra. How many sweets were distributed?

1) 450  
2) 1700  
3) 1500  
4) 1650  
5) cannot be determined

**GENERAL AWARENESS**

151. Which of the following is NOT a function of a commercial bank?

1) Providing Project finance
2) Settlement of payments on behalf of the customers
3) Deciding policy rates like CRR, SLR and Repo Rates
4) Issuing Credit/ Debit/ ATM cards
5) Providing service such as locator facilities, remittances

152. The Election Commission of India is giving training to the electoral officers of which of the following countries in its neighbourhood?

1) Nepal  
2) Pakistan  
3) China  
4) Bangladesh  
5) Bhutan

153. What is money laundering?

1) Conversion of assets into cash
2) Conversion of money which is illegally obtained
3) Conversion of cash into gold
4) Conversion of gold into cash
5) Conversion of gold into foreign currency

154. As per news reports in various newspapers and journals, IAEA Governors approved the safety plan so that it can be implemented by all the countries willing to adopt it. IAEA is an agency/ organisation working in the area of

1) Nuclear Energy  
2) World Trade  
3) International Banking  
4) Defence  
5) Social Welfare
feature of debit cards?

1) No bad debts to banks and so suits for recovery
2) No interest earning for banks
3) Works like a normal withdrawal slip
4) 45 days' credit is given to the card holder
5) All the above

156. Shanti Swarup Bhatnagar Award is given for excellence in the field of

1) Literature  2) Music  3) Sports
4) Science and Technology  5) Social Service

157. Funding of which of the following is not a lending for infrastructure sector?

1) Highway project  2) Construction of Educational Institution
3) Construction of Hospital
4) Laying of petroleum pipelines
5) Higher Studies

158. 'Raag Darbari' is a famous book written in Hindi by-

1) Amarkant  2) Shrilal Shukla  3) Nirmal Verma
4) Harivansh Rai Bachchan  5) Malti Joshi

159. Which of the following is a measure taken by the Reserve Bank of India to control inflation in our country?

1) Increasing the CRR  2) Increasing the SLR
3) Contraction of supply of currency
4) Raising Repo/ Reverse Repo Rate
5) Decreasing the SLR

160. Leila Lopes, who was crowned Miss Universe recently, is a citizen of

1) USA  2) Britain  3) Brazil
4) India  5) Angole

161. What type of loan is granted by banks for purchase of white goods?

1) Consumption Loan  2) Mortgage Loan
3) Consumer durables Loan  4) Home Loan
5) None of these

162. Helle Thorning Schmidt is the first woman Prime Minister of-

1) Norway  2) Brazil  3) Denmark
4) Argentina  5) None of these
163. What is a stale cheque?
1) A cheque issued without the drawer’s signature
2) A cheque with only the signature of the drawer
3) A cheque which was completed six months from its date of issue
4) A six months' post-dated cheque
5) Any one of these

164. The 34th General Assembly of the International Organisation for Standardisation (ISO) was organised recently in-
1) London 2) New Delhi 3) Vienna
4) Milan 5) Stockholm

165. Ram has been nominated in the savings account of Sita. Ram requests the bank authorities to allow him to operate Sita's account as she is unwell. What will the bank do?
1) Bank will allow Ram to operate the account as he is the nominee
2) As nomination will come into effect only after death of the depositor, Bank will not allow
3) As Ram is the husband of Sita in addition to being the nominee, the Bank should allow
4) Out of pity for Sita and on account of long-term relationship, the Bank may allow
5) Bank can take a promissory note from Ram and allow him to operate the account

166. Who among the following is the author of the book Last Man in the Tower?
1) Vikram Seth 2) Kiran Desai 3) Shobha De
4) Chetan Bhagat 5) Aravind Adiga

167. Which of the following is 'material alteration' of a negotiable instrument?
1) Converting an order cheque to bearer's cheque
2) Converting a bearer's cheque to order cheque
3) Crossing of an uncrossed cheque
4) Writing an amount on a blank cheque
5) Putting a signature on the back of a cheque
168. Which of the following days was proclaimed as 'International Literacy Day' by UNESCO?
1) 8\textsuperscript{th} September 2) 18\textsuperscript{th} September 3) 18\textsuperscript{th} October
4) 8\textsuperscript{th} October 5) 28\textsuperscript{th} November

169. What do you understand by the term 'Mortgage'?
1) Sale of a movable security in the event of default by the borrower
2) Registration of charge with Registrar of Companies
3) Making the security of immovable property available as a cover for a home loan by the borrower
4) Registration of charge with Regional Transport Authority
5) Returning of the security to borrower by the bank on receipt of full payment

170. Which of the following honorary ranks is given to MS Dhoni in the Territorial Army?
1) Major General 2) Sergeant 3) Major
4) Lieutenant Colonel 5) Colonel

171. Which of the following constitutes the largest percentage of Retail Loans in India?
1) Auto Loans 2) Personal Loans 3) Personal Overdrafts
4) Consumer Loans 5) Home Loans

172. Which of the following is a food crop?
1) Jute 2) Jatropha 3) Jowar
4) Cotton 5) tobacco

173. Credit risk to the bank is high in which of the following cards?
1) Debit cards 2) Credit cards 3) ATM cards
4) All the above 5) None of these

174. Who among the following is NOT a sports person
1) Sania Mirza 2) Azim Premji 3) Leander Paes
4) Ricky Ponting 5) Rahul Dravid

175. Depreciation of an asset occurs due to
1) Fire in the unit 2) Theft 3) Labour trouble
4) Wear and tear 5) None of these
176. Which of the following international events is associated with the game of car racing?
   1) Twenty 20  2) FIFA World Cup  3) Dubai Open
   4) Singapore Grand prix  5) Grand Master

177. Which of the following is NOT a source of funds of a commercial bank?
   1) Capital  2) Borrowings from RBI
   3) Call money borrowings  4) Deposits
   5) Cash reserves with RBI

178. Who among the following is a Golf player and represents India in International events?
   1) Mahesh Bhupathi  2) Pankaj Advani  3) Jeev Milkha Singh
   4) Vijendra Singh  5) Zaheer Khan

179. Which of the following is a Credit Card Association?
   1) India Card  2) Master Card  3) SBI Cards
   4) City Bank Cards  5) BOB Card

180. Which of the following Indian companies makes tractors?
   1) Maruti Suzuki  2) Ford Motors  3) Ashok Leyland
   4) Mahindra Gujarat  5) Tata Motors

181. Which of the following is not an electronic banking delivery channel?
   1) Mobile Vans  2) Mobile Phone Banking
   3) Internet Banking  4) Tele Banking  5) ATM

182. Who among the following women is a Minister in Union Cabinet?
   1) M. Vijay Shanti  2) Priya Dutt  3) Sonia Gandhi
   4) Sushma Swaraj  5) Ambika Soni

183. The rate at which the domestic currency can be converted into foreign currency and vice versa is known as-
   1) Exchange rate  2) MIBOR
   3) Inter-bank call money rate  4) Base rate
   5) LIBOR
184. Which of the following is NOT a major IT company in India?
1) CMC Ltd  2) Raymonds  3) HCL Technologies
4) Infosys Technologies  5) Tata Consultancy Services

185. Which of the following institutions is an asset reconstruction company?
1) CIBIL  2) DICGC  3) BCSBI
4) ARCIL  5) IRDA

186. Which of the following terms is used in the field of Economics?
1) Biosphere  2) Exchange Rate  3) Equator
4) Harmonic Tremor  5) Lignite

187. Crossing on a cheque can be cancelled by the ____ of the cheque under his full signature-
1) payee  2) drawee  3) endorser
4) holder  5) drawer

188. Who among the following is the President of a country at present?
1) Ban Ki Moon  2) Pascal Lamy  3) Margaret Chan
4) Dmitry Medvedev  5) Kaushik Basu

189. Which of the following categories of advance accounts is not an NPA?
1) Standard account  2) Substandard account  3) Doubtful account
4) Loss account  5) All the above

190. Who among the following is the Cabinet Secretary of Govt of India at present?
1) Ajit Kumar Seth  2) Ranjan Mathai
3) Shiv Shankar Menon  4) R.K. Singh  5) None of these

191. Which of the following terms is used in the game of Cricket?
1) Leg-Bye  2) Smash  3) Kidney punch
4) Duece  5) Love

192. Which of the following is a metal?
1) Chlorine  2) Zinc  3) Neon
4) Iodine  5) Hydrogen

193. Which of the following is the name of India's space launching vehicle?
1) Edusat  2) G-SAT  3) PSLV
4) Kalpanal  5) HTPB
194. Who among the following is the author of the famous Russian classic book 'The Mother'?
   1) Maxim Gorky    2) Vladimir Nabokov    3) Leo Tolstoy
   4) Edgar Allan Poe 5) Nikita Khruschev

195. Which of the following is NOT a game?
   1) Billiards    2) Polo    3) Bridge
   4) Wrestling    5) Olympic

196. Which of the following is the name of a Chinese food equally popular in India?
   1) Chopsticks   2) sumo    3) Chowmein
   4) Fengshui    5) Kanji

197. Which of the following films has been directed by Karan Johar?
   1) Wake up Sid    2) Chandini Bar    3) My Name is Khan
   4) Fashion    5) Ra One

198. Which of the following awards has been given to Brajesh Mishra in 2011?
   1) Padma Vibhushan    2) Bhaat Ratna
   3) Rajiv Gandhi Khel Ratna    4) Padma Shri
   5) Man of the year 2011

199. Which of the following is the Capital of Madhya Pradesh?
   1) Indore    2) Lucknow    3) Dehradun
   4) Bhopal    5) Raipur

200. Kabul is a town in-
   1) Pakistan    2) Nepal    3) Bhutan
   4) Bangladesh    5) Afghanistan

**COMPUTER KNOWLEDGE**

201. The smallest unit of information a computer can understand and process is known as:
   1) digit    2) byte    3) megabyte
   4) Kilobyte    5) bit
compatibility, with regard to computers, refers to-
1) the software doing the right job for the user
2) it being versatile enough to handle the job
3) the software being able to run on the computer
4) software running with only other previously installed software

203. A _____ uses pressure as a user presses it with a stylus to send signals-
1) Touchpad 2) Track Point 3) Graphic tablet
4) Trackpad 5) Keyboard

204. The justification that aligns text on both margins of a document in word is-
1) Justify 2) Bold 3) Center
4) Right 5) Balanced

205. A partially completed work-book that contains formulas and formatting, but no data, is called a-
1) prototype 2) template 3) model
4) function 5) None of these

206. A byte can represent any number between 0 and-
1) 2 2) 255 3) 256
4) 1024 5) 1025

207. Connectivity for a new computer means-
1) allowing a printer to be connected to it
2) having a modern and/ or network connection to communicate with other computers
3) connecting the software to the hardware of the system
4) connecting a mouse, a keyboard and a printer- all essential hardware pieces for the average user
5) software permanently available to the computer

208. A _____ is used to read handwritten or printed text to make a digital image that is stored in memory.
1) printer 2) laser beam 3) scanner
4) touchpad 5) keyboard
is used
1) To view document in full view
2) To open the Formula dialog box
3) To save the file
4) To open the Find and Replace dialog box
5) None of these

210. Each cell in a Microsoft Office Excel document is referred to by its cell address, which is the-
1) cells' column label
2) cell's column label and worksheet tab name
3) cells' row label
4) cell's row and column labels
5) cell's contents

211. The most widely used code that represents each character as a unique 8-bit code is-
1) ASCII
2) Unicode
3) binary numbering system
4) EDCDIC
5) ACSII

212. Operating systems and utility programs are in a class of software known as-
1) application software
2) sequential software
3) software suites
4) BIOS software
5) system software

213. OCR stands for-
1) Optical Coding Recogniser
2) Ostensibly Characterised Reader
3) Original Code Reader
4) Original Character Reader
5) Optical Character Recognition

214. The Open, Print, and Save buttons are all located on the-
1) Status bar
2) Formatting toolbar
3) Standard toolbar
4) Title bar
5) Status and title bars

215. To copy a cell, you would drag the cell border while simultaneously holding down the Ctrl key when-
1) you have one or more cells to copy
2) Only some of the cells are visible in the window
3) You don't want to refer to absolute references
4) The distance between cells is short and they are both visible in the window
5) None of these
216. The permanently etched program in ROM that automatically begins executing the computer's instructions is the-
   1) BIOS   2) ROM   3) CMOS
   4) RAM   5) None of these

217. Information stored in RAM is considered volatile, which means it is-
   1) stored there permanently
   2) not held permanently, only temporarily
   3) stored when the electricity is shut off
   4) stored permanently in the CPU device
   5) None of these

218. The display size of a monitor is measured-
   1) zig-zag   2) horizontally   3) vertically
   4) from centre to the further corner   5) diagonally

219. The name of a Microsoft Office Word document is displayed in both the _____ and the taskbar.
   1) Menu bar   2) Task bar   3) Formatting toolbar
   4) Standard toolbar   5) Title bar

220. Excel is designed to provide visual cues to the relationships between the cells that provide values to the formulas or the cells that depend on the formulas by-
   1) Bolding the cell references to match the colour coding of the borders around the referenced worksheet cells.
   2) Highlighting the cells references
   3) Colour coding the cell references in the formula to match the borders around the referenced worksheet cells
   4) Bolding the cells references
   5) None of these

221. A limitation of software that digitises voice data is that it-
   1) is prohibitively expensive
   2) must be trained to recognise individual voices
   3) can only be used on high-end computers
   4) cannot be used on laptop computers
   5) cannot be used on desktop computers
222. External devices such as printers, keyboards and modems are known as-
   1) add-on devices  2) peripherals
   3) extra hardware devices  4) PC expansion slot add-ons
   5) special-buys

223. The higher the resolution of a monitor, the-
   1) larger the pixels  2) less clear the screen is
   3) further apart the pixels  4) closer together the pixels
   5) None of these

224. To select a Word, you click it-
   1) once  2) twice  3) three times
   4) four times  5) None of these

225. This Excell feature includes functions to calculate an Average, Minimum, Maximum and Count.
   1) Format  2) Number  3) AutoSum
   4) Calculate  5) MIN

226. For a computer to recognise and understand analog data, it must first be
   1) sent to a mainframe for interpretation
   2) analyzed by the ALU of the CPU
   3) decoded  4) analysed for viruses  5) digitised

227. Expansion cards are inserted into-
   1) slots  2) peripheral devices  3) the CPU
   4) the back of the computer  5) pegs

228. Which type of software is distributed free but requires the users to pay some amount for further use?
   1) freeware  2) shareware  3) rentalware
   4) public-domain software  5) abandonware

229. Using Print Preview is useful when you want to-
   1) Colour the document
   2) Save the document
   3) Delete the document
   4) Copy the document
   5) View how the document will appear when printed
230. What does a Website address uniquely specify?
   1) Web browser    2) Web site    3) PDA
   4) Storage    5) Hard disk

231. A pixel is a-
   1) picture element or dot on a screen
   2) point of ink on a laser printed page
   3) point of ink on an ink jet printed page
   4) light beam used as an input device
   5) None of these

232. The most common pointing input device is the-
   1) trackball    2) touchpad    3) touchscreen
   4) mouse    5) scanner

233. The file that is created through word processing is a-
   1) database file    2) storage file    3) worksheet file
   4) document file    5) graphical file

234. Web Pages are saved in ... format.
   1) http://    2) HTML    3) DOC
   4) URL    5) None of these

235. What are the two parts of an e-mail address?
   1) User name and street address
   2) Legal name and phone number
   3) User name and domain name
   4) Initials and password
   5) Login name and password

236. If employees reside in different parts of the country and need to meet monthly, useful computer technology would be-
   1) video - display software    2) video digitizing
   3) video conferencing    4) video scanning    5) None of these
237. The wheel located between the two standard buttons on a mouse is used to-
   1) Click in Web pages  2) Shutdown  3) Click and select items
   4) Jump to different Web Pages  5) Scroll

238. Which type of software is used in the design of products, structures, civil, engineering, drawings and maps?
   1) CAD programs  2) desktop programs  3) drawing programs
   4) painting programs  5) video/audio programs

239. Advanced word processing features include all except creation of-
   1) Alternate headers and footers  2) columns
   3) Detailed architectural drawings  4) Stylesheets
   5) None of these

240. The computer that hosts your e-mail account is known as a(n)-
   1) Host  2) E-mail client  3) E-mail server
   4) Listserv  5) None of these

241. ...... can interpret voice data into words that can be understood by the computer.
   1) Speech input hardware  2) Talking software
   3) Word recognition software  4) Speech recognition software
   5) Adobe reader

242. A toucpad responds to
   1) Light  2) Pressure  3) Clicking
   4) The sense of heat from fingertips  5) None of these

243. What is the term for calculations used within spreadsheets?
   1) Analyses  2) Ranges  3) Formulas
   4) Recalculations  5) Values

244. This is a set of values that you want to chart in Excel.
   1) Object  2) Numbers  3) Data Mart
   4) Formulas  5) Data series

245. Before you can begin using e-mail, you must have a(n)-
   1) Browser  2) Modem  3) Server
   4) Scanner  5) Account
246. Until a computer can recognise handwriting, an input device must-
1) Store the information in secondary storage
2) Optimise the information
3) Digitise the information
4) Show the information on a screen
5) Become an output device also

247. The pointing device that comes built into a laptop computer can be any except a-
1) Mouse 2) Trackball 3) Touchpad
4) Pointing stick 5) None of these

248. The button that displays the window over the entire screen is
1) Scroll box 2) Downsize 3) Restore Down
4) Minimize 5) Maximize

249. The xls extension is used for....... files.
1) Windows 2) Acesss 3) Power Point
4) Word 5) Excel

250. Which of the following are tasks that may be completed when configuring your e-mail client?
1) Provide the IP address of your ISP’s mail server
2) Provide the name of your e-mail account
3) Specify that mail is to be deleted from the host computer after it is downloaded to your computer
4) All of these
5) None of these
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